

# Online enrolment

## Instructions and explanations for new incoming Study Abroad students

The University asks every student to complete an enrolment process, during which you can confirm or correct your personal details, your academic details and your fee payment details. We hold this information on our central student database, called RISIS and you complete the enrolment process online, using the RISIS Portal.

You can complete the online enrolment process from any computer, anywhere in the world; and you can work through the process in stages, stopping and re-starting as you please.

You need to complete the first stage of the online enrolment process before the beginning of the semester. If you haven't completed the enrolment process, this may affect your right to participate on the Study Abroad programme, your funding or some of your associated access such as your Library access. You are welcome to work through the screens at any time, preferably before arriving here for the start of the semester.

As part of the enrolment process you will collect your University username. However, you will not see the link to collect your username until after your visa (if you are an international student) or your passport (if you are a home student) has been checked when you arrive at the University.

Once you have done this, you will be able to collect and activate your University username which will give you access to the University's IT facilities, including email. If you are based on the Reading campus for your studies, you will be able to collect your Campus card.

If you can't use online facilities due to visual impairment or another disability, please contact the Study Abroad Office or the University's Disability Advisory Service.

Please note that these instructions are very detailed. There is a separate page for most screens that you will see. Please use the index below to help you to find the areas where you need help. Every screen will also give online instructions so you may find that you only need to refer to one page of these instructions if you need further information. You can print these instructions out.

## UoR online enrolment – new incoming Study Abroad students

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# How to log in to the RISIS portal

Please start by going to [https://risis.reading.ac.uk/urd/sits.urd/run/siw\\_lgn](https://risis.reading.ac.uk/urd/sits.urd/run/siw_lgn). This is the web page where you log into the RISIS Portal.

**Staff and current student login**

If you are a member of staff or a current student, sign in below with the same details you use to access other University systems such as email, OneDrive or MS Teams.

**Staff and student sign in with Microsoft**

**Applicants and past students login**

**Applicants and past students** - log in with your registered email address as the username and your RISIS password. If you require a password reset, please use the Forgotten your password? button below.

Username

Password

**Log in**

Forgotten your password?

**Welcome**

**Latest news**

If you have a University email account, with a username ending in reading.ac.uk or student.reading.ac.uk, please make sure you have no text in the Username and Password boxes before clicking on the 'Staff and students sign in with Microsoft' button.

**Need further help logging into RISIS?**

**Staff and current students**

As part of the sign in process, you will be asked to complete Multi-Factor Authentication (MFA) provided by Digital Technology Services (DTS). Further information and support can be found on the Digital Technology Services (DTS) Office 365 login page.

If you are a member of University staff who requires access to RISIS for your job role and has yet to be given access, please ask your line manager to contact the Student Information Systems (SIS) Team, giving your University username.

**Applicants and past students**

You should use your registered email address as the username together with the appropriate password: please refer to guidance emailed to you. If you have logged in previously and now want to reset your login password, please use the Forgotten your password? button. For more help, please email the Student Information Systems (SIS) Team from the email address you have registered with the University.

Please note that web links are not enabled in this document, and all images are screenshots only: you must start from the web page, and you cannot log in from the picture below. Please also note that some of the screenshots may reference previous academic years – these are for illustrative purposes only.

**Enter your login details in the 'Applicants and past students login' box:**

**Applicants and past students login**

**Applicants and past students** - log in with your registered email address as the username and your RISIS password. If you require a password reset, please use the Forgotten your password? button below.

Username

Password

**Log in**

Forgotten your password?

To log into the RISIS portal, enter your registered email address as the username and the password you created when you first logged into the RISIS portal.

**Now click on the 'Log in' button.**

## Need further help logging in?

**This is my first time logging into the RISIS portal – what should I do?**

**If this is your first time logging into the RISIS portal**, you will need to enter your registered email address as your username (this will be the email address that you used when applying to the University, via UCAS or as a direct application). For your password, use your date of birth in the format ddmmyyyy (for example, if your birth date was 22 May 1982, you would enter this as 22051982).

**Now click the ‘Log in’ button** – you will then be taken to a screen to create your own password. You will also be asked on screen to create an account recovery question, answer and hint. We ask you to create this, so that if you ever forget your password, you can click on the ‘Forgotten your password?’ button on the RISIS portal, provide some personal details and the answer to your account recovery question, and then reset your own password.

## Problems

**If you have had an error message**, please check that you have entered your registered email and password correctly.

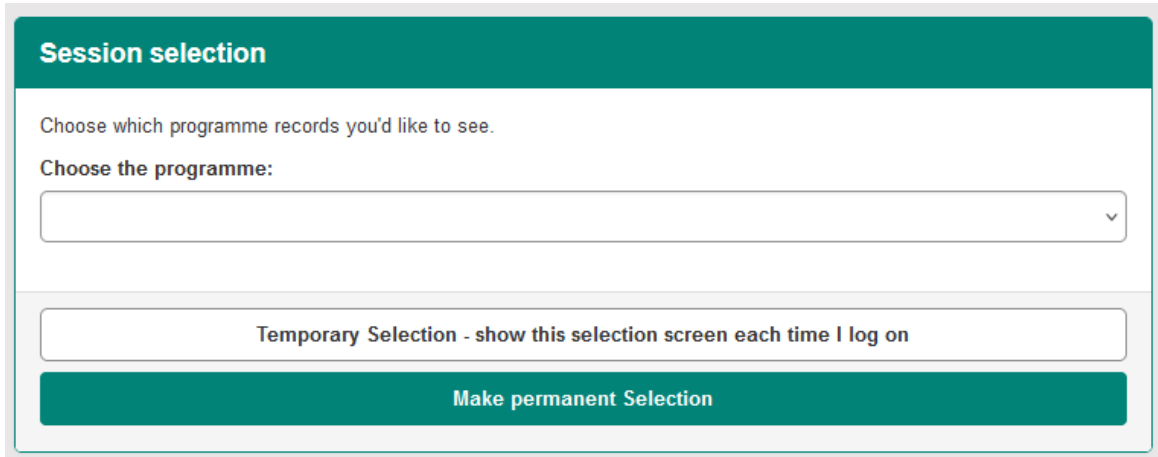
**If you can’t remember the password you created**, don’t worry, click on the ‘Forgotten your password?’ button on the page. You will then be taken to a page where we will ask you to provide us with some additional details and the answer to your account recovery question (this is the question, answer and hint you created when you first logged into the RISIS portal or applied to us directly). When you answer those details correctly, you will then be prompted on screen to create a new password for your account.

**If you have still not succeeded in logging in or can’t remember your account recovery answer**, don’t worry. Click on the link to the right of the ‘Applicants and past students’ login’ box on the login page to email the Student Information Systems (SIS) Team. We will reply to your email as soon as possible: we work in office hours. Please note that, for reasons of data protection, we can only reply to the email address we hold against your records on the database.

Please email us rather than phoning us: we may have to make adjustments to the database when you contact us, and this is much easier to do from an email.

## Interim programme screen

Not everyone will see this screen. However, if you have studied on other programmes at the University of Reading as well as your current one, you may see this selection screen now.



**Session selection**

Choose which programme records you'd like to see.

Choose the programme:

Temporary Selection - show this selection screen each time I log on

Make permanent Selection

Select the programme that you need to enrol for, and then click on either 'Temporary Selection', which means you will see this selection screen every time you log in; or 'Permanent Selection', which means you won't see this screen again but will only see the records which relate to that one programme that you've chosen.

The date given is the date on which you started or will start the course, and the numbers in brackets at the end show the block (joining point) that you started on.

For those who have selected 'Permanent Selection' here, there is a link on the Personal Data screen on the portal which lets you change your settings and return to being given this choice again in future. You will only be able to see the Personal Data link once you have completed online enrolment.

## Starting off

### Online enrolment

Please complete the University's online enrolment process in order to become a fully registered student of the University for the coming year. To enrol online, please click on the link below. For further information about the online enrolment process please see the [online enrolment instructions](#). These instructions are a step-by-step guide through the online enrolment process, complete with screenshots. We encourage you to refer to these instructions if you have any queries as you complete the online enrolment process.

You can complete part of the online enrolment process and come back to it on another occasion, without losing the data already entered.

If for some reason you are unable to complete the enrolment process online, there will be an opportunity to do so when you arrive, but you should be aware that you will not be able to gain access to the University's IT facilities until online enrolment has been completed, and your identification documents have been seen, so you are advised to complete online enrolment before arriving if possible. Your identification documents will be checked by a member of staff during Welcome Week.

The address, contact and Emergency Contact details screens in the Personal Details section will be available after you have completed online enrolment. It is your responsibility to keep this information accurate and up to date. These details are important, as the University will need them to contact you or your designated representatives about important University matters.

[Click here to begin online enrolment](#)

[Link to payment online](#)

When you log in, you will see the container (screen) above.

**Click on the link** to begin the online enrolment process.

## Problems

If you can't see the container above, this will be for one of three reasons:

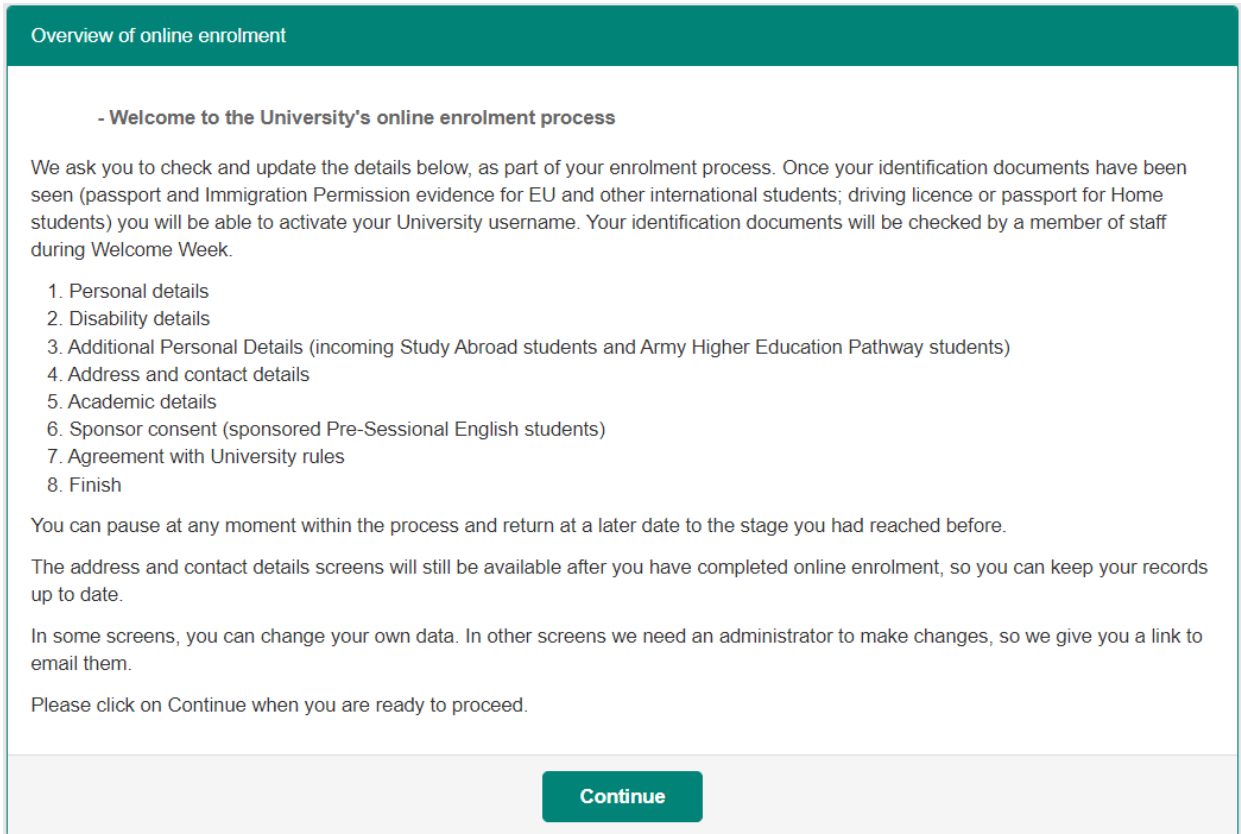
- you have already completed online enrolment
- you are not looking at the correct programme records
- or you are not expected to complete online enrolment.

Staff in the Study Abroad Office may override the settings on your records to stop you from completing online enrolment. This may be because you have yet to finalise your funding arrangements or may be because you have not yet proved that you have met all conditions relating to your application. If you have had a letter from the Study Abroad Office asking you to enrol online it is unlikely that they will have overridden your records.

If you have studied on a previous programme at the University of Reading, and you think you have logged into the wrong programme records, then please let us know: we will need to reset your records so that you can select the appropriate programme of study next time you log in. If this is the problem, or if you have another difficulty, please email contact the Student Information Systems (SIS) Team on [risis@reading.ac.uk](mailto:risis@reading.ac.uk) and we will investigate the problem.

## Stages of enrolment

When you click on the link to start online enrolment, you will be taken to this summary screen, which outlines the stages for your online enrolment.



Overview of online enrolment

**- Welcome to the University's online enrolment process**

We ask you to check and update the details below, as part of your enrolment process. Once your identification documents have been seen (passport and Immigration Permission evidence for EU and other international students; driving licence or passport for Home students) you will be able to activate your University username. Your identification documents will be checked by a member of staff during Welcome Week.

1. Personal details
2. Disability details
3. Additional Personal Details (incoming Study Abroad students and Army Higher Education Pathway students)
4. Address and contact details
5. Academic details
6. Sponsor consent (sponsored Pre-Sessional English students)
7. Agreement with University rules
8. Finish

You can pause at any moment within the process and return at a later date to the stage you had reached before.

The address and contact details screens will still be available after you have completed online enrolment, so you can keep your records up to date.

In some screens, you can change your own data. In other screens we need an administrator to make changes, so we give you a link to email them.

Please click on Continue when you are ready to proceed.

**Continue**

Once you have read the information on screen, **click on the 'Continue' button to proceed.**

## Health and Safety

In order to enrol you as a student at the University of Reading we need to check you are the person we have offered a place to. When you arrive at the University we will ask to see your identification document before issuing your University Campus Card. **Please be sure to bring this document with you.**

Acceptable identification documents are:

- For UK students – passport, driving licence or military ID
- For international students - passport

In preparation for being on campus you must understand the Covid19 health and safety measures we have put in place and the role you must play in keeping yourself, other students and staff safe. If you have not already read our Coronavirus (Covid19) Guidance Page you must do so now before completing your enrolment.

### Health and Safety

In preparation for being on campus you must understand the Covid19 health and safety measures we have put in place and the role you must play in keeping yourself, other students and staff safe. If you have not already read our Coronavirus (COVID-19) Guidance Page here you must do so now before completing your enrolment.

Please confirm:\*

I have read and understood the Covid 19 health and safety guidance and expectations for students.

[Continue](#)



## Personal Details

**PLEASE CHECK AND AMEND YOUR PERSONAL DETAILS**

Your Preferred Name  **\*\*Mandatory**  
New Students - Please let us know your preferred name. Please **do not** enter your surname here. The name you enter here will appear before your surname on your University Campus card (which you will receive during Welcome Week).

Title

Family name  
Forename(s)  
Full name  
(Full name- This is how your name will appear on any official documents produced by the University, such as letters in support of visa applications)

Previous Family name   
(if any)

Date of birth  
Gender

**\*\*If any of the non editable fields are incorrect please notify the Study Abroad Office as soon as possible\*\***

**You are required to provide the following details so that the University can respond appropriately in the event of an emergency. By its very nature an emergency is often unpredictable and difficult to define fully, but it would cover something like a serious illness, an incident or accident, and it would include any event in which your health or life is at risk.**

**Emergency contact details:**  
Please provide the contact details of a person who we may contact in the event of an emergency. This information will be held securely in accordance with data protection legislation and will not be used in relation to academic issues or disciplinary matters.  
If a translator will be required, please state which language is spoken.

Emergency contact name   
Relationship to you   
Tel number for emergency contact   
Translator Required?

**The following details are mandatory:**

Nationality  **\*\*Mandatory**  
Country of residence  **\*\*Mandatory**  
Please select the country in which you are/were a permanent resident prior to entry to the University.

Do you require a visa to study at the University of Reading?  
If yes, did you apply for this visa on or after 1 April 2009?  **\*\*Mandatory**  
Please make sure you have chosen the correct response from the drop down list.

These are the details that we hold about you. Please enter your preferred name. This is your opportunity to let us know what you'd like to be called e.g. Chris instead of Christopher. Your preferred name is the one that will appear on your University campus card.

In the white boxes, you will see your title and a box to put in any previous family name.

We have also shown your full name, date of birth and gender. You can't change these details yourself: if they are wrong, you will need to contact the Study Abroad Office. Click on the link below the details to do this.

Red boxes are mandatory: you must put something in these boxes. We need a contact (preferably in the UK) if there is a life threatening emergency: please give us a full name (don't just put 'Mum', for example, in the name box), how they are related to you (mother, father, guardian, spouse) and a number to contact them on, including any international dialling codes. Please also let us know if your emergency contact will require a translator.

We need your nationality and the country in which you were a permanent resident before coming to the University.

Lastly, we need to know if you need a visa and if so, when you applied for it.

**If you do not complete the mandatory fields, you will be returned to the online enrolment home screen.**

Click on 'Store & Continue'.

## Disability

### Please check your disability details

These details are display-only and cannot be amended here. If your disability details are incorrect or incomplete, please notify the Study Abroad Office as soon as possible. If you prefer, you can notify the Disability Office. Once you have notified the relevant office, please click on the Continue button. If the details are correct, please click on the Continue button.

Disability (if any)

Continue

We show you here the details of any disability which you have told us about. If the details are wrong, please let the Study Abroad Office know: if you would prefer to discuss this instead with the Disability Advisory Service, they can be reached on +44 (0)118 378 4202 or [disability@reading.ac.uk](mailto:disability@reading.ac.uk). Details of disabilities are kept entirely confidential and are only disclosed to those members of staff who need to make arrangements for e.g. access to buildings, or extra time in an exam.

## Additional Personal Details

**Religious belief, Sexual Orientation, Gender Identity and Legal Sex**

We are asking the following questions to monitor equal opportunities and to help the University meet its obligations under the Equality Act 2010. Please select the relevant code from the drop-down lists. You are under no obligation to disclose this information. If you do not wish to do so, then please select "Prefer not to say".

The information that you provide will be held in confidence.

Some information may be released by the University to HESA (Higher Education Statistics Agency), which will use it only in the form of statistical tables. You can read the HESA Student Collection Notice which explains the use made of your data by clicking [here](#).

What is your religion or belief?\*

Which of the following best describes your sexual orientation?\*

Is the gender you identify with the same as your sex registered at birth?\*

The following question is about your legal sex and is asked solely for the purpose of returning to HESA. Legal sex is separate from your gender (displayed on the previous Personal Details page) which is recognised by the university.

When responding to this question you should use the sex recorded on one of your legal documents such as birth certificate, Gender Recognition Certificate, or passport.

The 'Other' code should only be used for a third sex that is legally recognised by another country.

What is your legal sex?\*

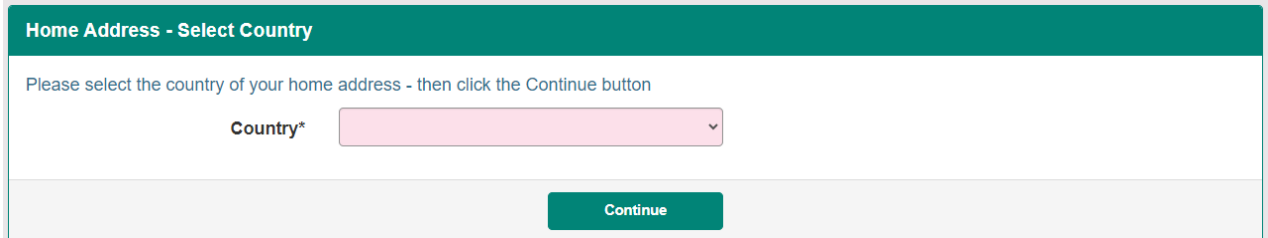
**Store & Continue**

If you are happy to do so, please select your religion, sexual orientation, gender identity and legal sex from the dropdown boxes. The information that you provide will be held in confidence. Legal sex is separate from your gender (displayed on the previous 'Personal' page) which is recognised by the university. When responding to this question you should use the sex recorded on one of your legal documents such as birth certificate, Gender Recognition Certificate, or passport. The 'Other' code should only be used for a third sex that is legally recognised by another country.

Some information may be released by the University to HESA (Higher Education Statistics Agency), which will use it only in the form of statistical tables. Once you have made your selections, click 'Store & Continue'

## Address details (several screens)

On this screen, please select the country of your home address (i.e. your permanent place of residence.)



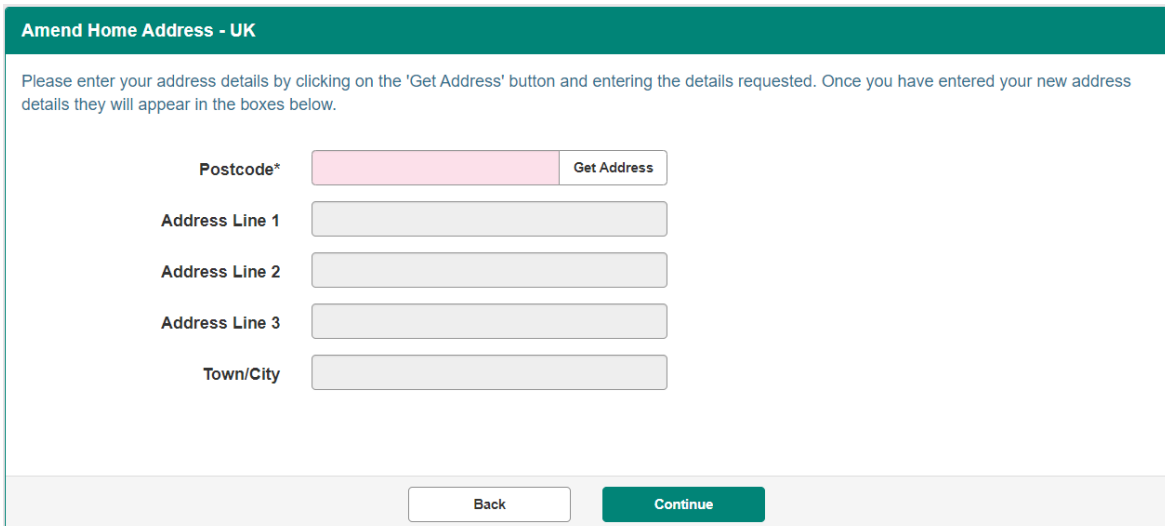
The screenshot shows a form titled "Home Address - Select Country". Below the title, there is a blue instruction: "Please select the country of your home address - then click the Continue button". The form contains a label "Country\*" followed by a pink dropdown menu. At the bottom center, there is a green "Continue" button.

The next screens ask you to check your 'Home' and 'Contact' address details. Please check the details we hold for you and update them where necessary. You can change these at any time once you have enrolled.

### Updating your home address

We ask everyone to check their home address. This is the one we would write to in the holidays. It should be your permanent address.

Please enter the country of your home address and click the 'Store & Continue' button. On the next screen, if your home address is in the UK then please type in your home postcode and click on the 'Get Address' button, then follow the instructions on-screen. If your home address is not in the UK please update your address in the fields provided.



The screenshot shows a form titled "Amend Home Address - UK". Below the title, there is a blue instruction: "Please enter your address details by clicking on the 'Get Address' button and entering the details requested. Once you have entered your new address details they will appear in the boxes below." The form contains several input fields: "Postcode\*" with a pink dropdown menu and a "Get Address" button, "Address Line 1", "Address Line 2", "Address Line 3", and "Town/City". At the bottom, there are two buttons: a white "Back" button and a green "Continue" button.

## UoR online enrolment – new incoming Study Abroad students

### Semester time/contact address

If you are booked into University accommodation you will not be able to change this address: if this is wrong, please use the on-screen link to email the relevant team.

#### University Accommodation

According to our records, you are currently living in University Accommodation, as shown below.  
If these details are incorrect, please **notify us as soon as possible**.

#### Contact/Term time address

Address Line 1	
Address Line 2	
Address Line 3	
Address Line 4	
Address Line 5	
Postcode	

You are expected to be living in University Accommodation during the 2023/4 academic session. For further information on your accommodation offer, please check Accommodation Online which is accessed from the Actions menu at the top of the screen. **Please note that your contact address details will not show your Hall address until you have checked into your Hall of Residence on arrival at the University.**

**Parking Permits**

We discourage students from bringing cars to University as part of our policy to reduce congestion in the area. Any parking permits that are issued for halls and campus are awarded to students with mobility issues or with other extenuating circumstances. More information on the qualifying criteria and application process can be found on the [halls parking permit webpage](#).

If you are eligible you should **apply now**.

You must ensure that you have applied for and obtained a parking permit before bringing a vehicle with you.

Note: if you are living in UPP managed halls your tenancy agreement also precludes you from parking in roads adjacent (within one mile) of your hall.

**Store & Continue**

**Please note that your contact address details will not show your Hall address until you have checked into your Hall of Residence on arrival at the University.**

## UoR online enrolment – new incoming Study Abroad students

If you are not in University accommodation, then please enter the country of your contact address and click the 'Continue' button. On the next screen, if your contact address is in the UK then please type in your contact postcode and click on the 'Get Address' button, then follow the instructions on-screen. If your contact address is not in the UK please update your address in the fields provided.

### Contact Address - Select Country

Your contact address is the address where you will be living during term time and will be used for important University updates or information – it is essential that this is kept up to date.

Please select the country of your contact address\*

This question is mandatory and cannot be left blank.

Continue

### Amend Contact Address - Overseas

Please enter your contact address details below. Your contact address is the address where you will be living during term time and will be used for important University updates or information – it is essential that this is kept up to date.

Address Line 1\*

Address Line 2

Address Line 3

Town/City

Store & Continue

If you are not in University accommodation then you will be asked to indicate the type of accommodation that you will be living in when you are studying.

### Term Time Accommodation

Please indicate the type of accommodation in which you will be living during term time by selecting a code from the drop-down list below.

Term-time Accommodation\*

Back Continue

## Phone and email details

After the address screens, we show you the phone numbers we hold for you and the personal email address we have for you.

Please enter a personal email address in the relevant box. We need to contact you on that email address if you have any problems at all with your University username and email address. We will also use that email address to contact you before you arrive, and at the end of your course when you are invited to your Graduation ceremony. We also ask you to indicate whether you are happy for your personal email address to be made available to Reading Students' Union before you arrive.

You will be given a University of Reading username and email address, but **you will not have access to this** until you have completed all stages of online enrolment, and have provided your visa and passport details (if you are student who requires a visa to enter the UK).

### **You've asked about text messages: what do you mean?**

We may want to text you at different times: in an emergency, or for routine messages, such as if your timetable changes (if a tutor is ill, or a room is not available); or generally, to ask you about your thoughts on the University, or if you'd like to help us as a student volunteer, and so on. Please select the option that suits you best. Remember to update your mobile number if it changes.

## UoR online enrolment – new incoming Study Abroad students

### PHONE & EMAIL DETAILS

These are the telephone numbers and email addresses currently held on your record:

Home Telephone number:

Contact Telephone number:

Mobile Phone number:

Personal Email address:

Please enter or amend your details below.

Home Telephone:

Contact telephone:

Mobile Number:

If you provide a mobile phone number in this box, you are agreeing to the University contacting you by normal voice communication, although University staff will normally use email to communicate with you.

TEXT messages from University:  **I am happy to receive text messages from the University**  
 **I do not wish to receive text messages from the University**

Please note, if you have previously answered this question, your previous response is displayed above.

You may receive text messages from the University, for example to inform you of late time-table changes, of events which might be of interest, appointment reminders etc. Please tick the box above if you do not want to receive such reminders. You can change this at any time on the Personal Data page.

The University will normally use your University email address to contact you and you are expected to check messages sent to that address. We do need you to provide an alternative email address so that we are able to contact you if for example, you are unable to access your University email account. If any of your contact details (home email address, address details, telephone numbers) change during the year, then please make sure you update your details using the Personal Data option on the portal.

Personal Email address:  **\*\*Mandatory**

Please provide an email address that you can be contacted on as an alternative to your University email address.

**New students only:** Before your University email address is activated your personal email address will be made available to Reading University Students' Union (RUSU) so that they can send you pre-arrival information including ticketing info for welcome week entertainment and details of how to get involved in clubs and societies. Please indicate below whether or not you agree to your personal email address being used in this way:

Email agreement:  **Yes**  
 **No**

Please note, if you have previously answered this question, your previous response is displayed above.

**New students only:** Your University email address will **not** become live until you have activated your University username and password. You can do this once you have completed online enrolment and shown your photo identification (when you collect your Campus Card).



## Programme Details

**Please check your programme details**

Programme details

<b>Programme of study</b>	Study Abroad Programme
<b>Mode of Attendance</b>	Full-time
<b>Fee Status</b>	OVERSEAS
<b>School/Department</b>	Study Abroad Office
<b>Academic Tutor (may not yet be allocated)</b>	

Is this data correct?

**Yes - click Confirm button to continue**

**No - click Confirm button to inform the relevant office**

Please note there may be a short delay before you move on to the next screen whilst your settings are updated

Please check that we have your programme details shown correctly. These details are used for calculating the fees you need to pay. If you have transferred from your original programme, it can take a few days before the change is updated onto the database. You can also check the programme details we hold for you on the main screens of the portal, at any time of the year.

If these details are wrong, you must stop at this point until we have corrected them: otherwise you may be charged the wrong fees.

### **My Fee Status is 'OVERSEAS', what does this mean?**

'OVERSEAS' is the default fee status for all Study Abroad Programme students, including exchange students. Please note that exchange students joining the Study Abroad Programme do not pay tuition fees to the University of Reading and hence your exchange status overrides your overseas fee status and you pay no fees.

### **The information is wrong. What shall I do?**

If it's wrong, we need to correct it before you go any further. Please use the link to inform the Study Abroad Office, and let them know what is wrong. They will correct it, and once this is done, when you log in again, you will see the updated information.

## Rules and Regulations

I wish to enrol for the Session 2022/3

Please click on the following link to the University's Policies and Procedures and read the 'Regulations for Student Conduct'.

Please also click on the following link to read the University of Reading Institutional Tier 4 Policy.

You are required to notify the University if you have a relevant criminal conviction at any point during your time as a student. The definition of a relevant criminal conviction and the way in which you must disclose it to the University can be found [here](#).

Finally, click the Confirm button to indicate that you have read and agree to abide by the University's Rules and Regulations and you do not have a relevant criminal conviction.

[Confirm](#)

As a student at the University of Reading you are bound by the University's Rules and Regulations. You should read the rules and regulations so that you are aware of what is expected of you, and what you can expect from your studies and from the University.

**You cannot enrol unless you have agreed to the Rules and Regulations, and the Regulations for Student Conduct.**

The rules and regulations are held in the University's Policies and Procedures which is held online and can be accessed at any time of the year.

When you have read the Rules and Regulations, please click on the 'Confirm' button. Your records will note the date on which you confirmed this.

## Fair Processing

Data Protection: Fair Processing Notice and Student Responsibilities

The University will hold and process your personal information in a variety of ways and has certain expectations of you while you are a student.

Please click on the following link to read the [Data Protection: Student Privacy Notice](#).

Please click 'Confirm' to indicate that you understand how your personal information will be processed by the University in the ways and for the purposes outlined in the Notice.

Please note there may be a short delay before you move on to the next screen whilst your settings are updated.

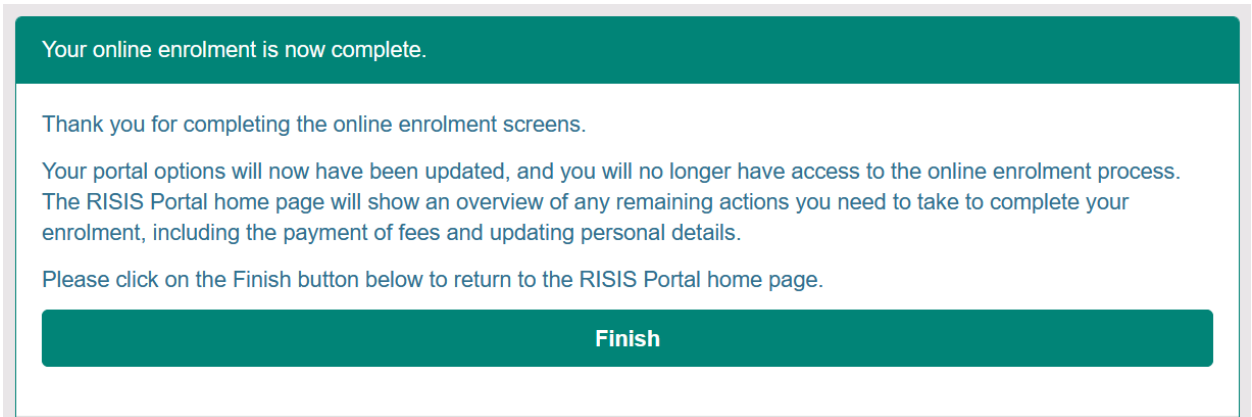
[Confirm](#)

This link shows our policy on what we may do with the data we collect on you, and how you can object to having your data used in any of the ways specified.

Please click the green link to read the notices, and then click on 'Confirm'.

At this point, your screens are being updated to show us that you have completed this section of online enrolment. You may find there is now a short delay before you reach the end of online enrolment.

## End of online enrolment



Your online enrolment is now complete.

Thank you for completing the online enrolment screens.

Your portal options will now have been updated, and you will no longer have access to the online enrolment process. The RISIS Portal home page will show an overview of any remaining actions you need to take to complete your enrolment, including the payment of fees and updating personal details.

Please click on the Finish button below to return to the RISIS Portal home page.

**Finish**

Thank you, you've finished online enrolment!

Clicking on 'Finish' will now close off the process of enrolment.

Please note that if you now log off, before collecting your username, you can still log in using your registered personal email address and password.

## Next steps after online enrolment

Now that you have completed online enrolment, you will see a range of links on your home page. The links change according to what you have already done - so it is important to review the information displayed on your RISIS Portal home page after you have completed online enrolment.

## Visa and passport details and Identification check

This will be done in-person when you arrive on campus.

If you are a **non-UK national**, you will need to have your immigration permission checked before you can collect your Campus Card. During Welcome Week this will be in the Palmer Building. Please have your student ID number and passport ready. In addition, you will also need to show one of the following:

- Biometric Residence Permit (BRP) and/or vignette (visa sticker in your passport)
- Electronic share code (to share your digital immigration permission) e.g. EUSS, BNO and Student. If you applied for your Student permission from outside of the UK and entered the UK via the passport eGate, you will also need to show your travel ticket.
- Evidence of a valid submitted visa application and your most recent immigration permission
- Visitor stamp in your passport or travel ticket to the UK in the absence of a stamp

You will not be able to progress your enrolment without providing evidence of your Immigration Permission. If you have any questions regarding your Immigration Permission please email [immigration@reading.ac.uk](mailto:immigration@reading.ac.uk).

If you are a **home student**, please present your government issued photo identification (e.g. passport, driving licence or military ID) to the Palmer building when you arrive on campus. If you are unable to present a government issued ID document then please bring with you 2 forms of official documentation (e.g. birth/marriage certificate plus a utility bill/bank statement.) For further queries on ID checks please contact [studenthelp@reading.ac.uk](mailto:studenthelp@reading.ac.uk).

Once you have done this, the Enrolment Overview will show that the Identification Check is complete.

## Campus card

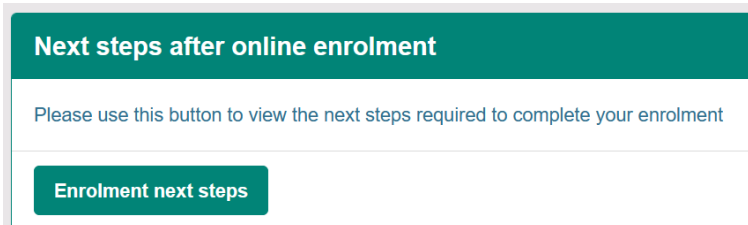
On arrival at the University, please collect your Campus Card in person from the Palmer Building. Before your Campus Card is issued, your ID and/or immigration documents will be checked, so please make sure you bring those with you.

Your photo will be displayed on your Campus Card. **We strongly encourage you to upload your photo on the RISIS Portal before you collect your Campus Card.** If you have not already uploaded your photo, your photo will be taken when you collect your card.

## University username

Once we have received your payment, or have received confirmation from your sponsor, and have had a copy of your visa and passport or photo identification, you will be able to follow a link to collect your University username. Your username will be very important to you. You will use it to access your mailbox for University email; and to log into any computer in the computer rooms on campus, or to access the internet on those computers, or to log onto the wireless networks on campus. You will also use that username to log into Blackboard and other virtual learning environments; into student timetabling; into the Finance Office database to make a payment; and, after you have collected your username, you will use it to log into the RISIS Portal, the student database.

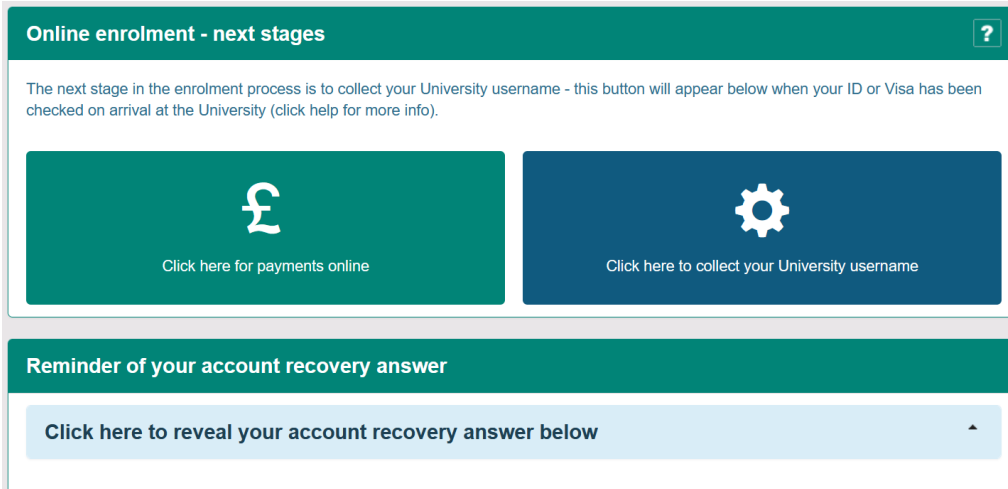
To check if your username is ready for collection, click on the 'Enrolment next steps' button on the RISIS Homepage after you have logged in.



Clicking on this button will take you to an Enrolment page with links to next steps, including collecting your University username. **Please note that the button to collect your University username will only appear on this page when your ID or Visa has been checked on arrival at the University.**

## UoR online enrolment – new incoming Study Abroad students

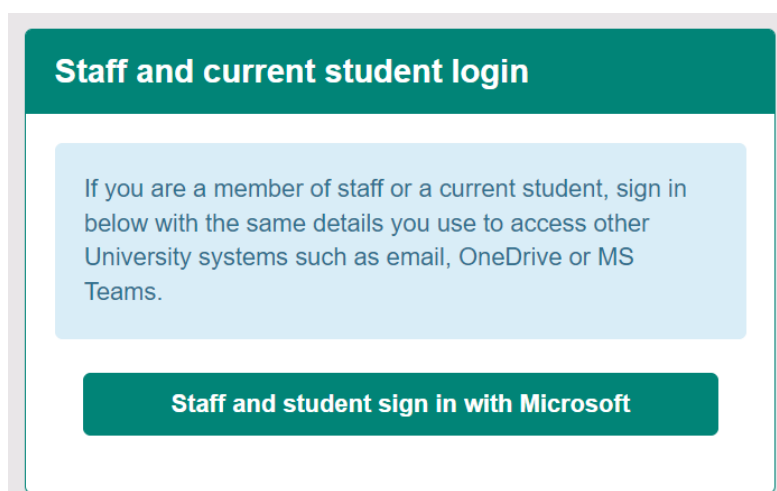
Once your username has been generated and you have had your ID or Visa checked on arrival, you will see a button called '*Click here to collect your University username*'.



The screenshot shows a web interface with a green header titled "Online enrolment - next stages" and a help icon. Below the header, a text box explains the next stage: "The next stage in the enrolment process is to collect your University username - this button will appear below when your ID or Visa has been checked on arrival at the University (click help for more info)." Two buttons are displayed: a green button with a pound symbol (£) labeled "Click here for payments online" and a blue button with a gear icon labeled "Click here to collect your University username". Below this is a section titled "Reminder of your account recovery answer" with a light blue button labeled "Click here to reveal your account recovery answer below" and a small upward arrow.

Clicking on this button will take you to another page for you to collect and activate your University username. As part of this process, and to validate your identity, you will be asked to confirm on screen your student number and your date of birth. You will also be asked to enter **the answer to your account recovery question**. Don't worry if you have forgotten this answer, you can find a reminder of your answer just below the button to collect your University username.

During the University username collection process your username will be displayed on screen, and you will need to create and enter a password to go with that username. After you have collected your University username, you will then be able to log into the RISIS Portal using your University username and associated password via the '*Staff and student sign in with Microsoft*' button at the top of the login page for the RISIS Portal.



The screenshot shows a login page with a green header titled "Staff and current student login". Below the header, a light blue text box contains the instruction: "If you are a member of staff or a current student, sign in below with the same details you use to access other University systems such as email, OneDrive or MS Teams." At the bottom of the page is a green button labeled "Staff and student sign in with Microsoft".