

Bands 1 and 2 Support Criteria – for students who may be eligible for Non-Medical Helpers (Support Workers)

Disabled Students at the University of Reading may be eligible for assistance through the Disability Advisory Service (DAS) if you meet all of the following criteria:-

- **Your needs are because of a disability (this could be a physical or mental health issue)**
- **Your needs stop you from being able to do specific things**
- **There is significant impact on the your wellbeing because you cannot do specific things**
- **You have evidence of a disability**
- **Where support workers are required there is no technological solution that meets your needs**

The University of Reading encourages you to make contact with our service (DAS) to discuss support which you feel you may require.

Please note that this support is not automatically provided, you will normally be assessed by the University of Reading on provision of a completed questionnaire, medical evidence and also ideally in person if possible, so it is important to contact us as soon as you can. DAS support covers support relating to study, if you require daily personal care or assistance to live independently you will also need to contact your local Social Services to arrange a care plan. For further details view ([link to pages](#)).

If you would like further advice on any of the above, please contact the Disability Advisory Service or visit the following websites for further areas of possible support. (Note: be aware that the University of Reading is not responsible for the content of these websites):

<https://www.gov.uk/disabled-students-allowances-dsas/overview>

<https://www.gov.uk/apply-direct-payments>

<https://www.rethink.org/diagnosis-treatment/treatment-and-support/cmhts>